

JOY FRISKA SARAGIH

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PROFILE

I am an Information Systems undergraduate at President University with a strong interest in Enterprise Resource Planning (ERP). While currently learning the basics of programming such as PHP, Java, and mobile development, my main focus is understanding how ERP systems streamline business processes, especially in supply chain operations such as inventory management, procurement workflow, and demand planning. I enjoy exploring how technology supports organizational efficiency, and I am eager to deepen my skills in ERP implementation and integration.

EDUCATION

President University	Cikarang, Bekasi Regency
Student of Information System	2023-Present
<ul style="list-style-type: none">Active at joining of President’s University EventCurrent Cumulative GPA : 3.81	

HARD SKILL

<ul style="list-style-type: none">Web Programming Fundamental	Cikarang, Bekasi Regency
Knowing the basic fundamental web programming such as Java, PHP, Mobile programming, Visual Programming and OOP.	
<ul style="list-style-type: none">Database Management	
Experienced in managing and querying databases using SQL Server Management Studio(SSMS) and MySQL. Able to design and optimize dabase schemas for web applications.	
<ul style="list-style-type: none">Photo and Video Editing	
Able to edit raw photo to an interesting poster, edit and combine a raw video into a more amazing video and publish it into a social media.	
<ul style="list-style-type: none">Proficient in Photography	
Able to effectively capture and edit photographs using basic photography techniques.	
<ul style="list-style-type: none">UI/UX Designing	
Able to create an interesting UI/UX by designing it on Figma andor Canva.	
<ul style="list-style-type: none">ERP System (Epicor Kinetic)	
Experienced in using Epicor Kinetic to simulate business processes and support ERP implementation projects.	

EXPERIENCE

<ul style="list-style-type: none">Participant in Impacted 1.0 AIESEC in PU	January 2023
<ul style="list-style-type: none">Engaged in the school and village visit program.Participated in discussions and contributed to raising awareness about the Sustainable Development Goals (SGDs), particularly SDG No.4 on Quality Education.Assisted in delivering new educational materials to village children, such as English language learning and reading, to improve their access to quality education and support the achievement of SGD No.4.Enriched knowledge about relevant issues concerning sustainable development through discussions, learning and hand-on experience.	
<ul style="list-style-type: none">Cool (Community of Love) President University Multimedia & Documentation Division	Mar 2024 - April 2024
<ul style="list-style-type: none">Involved in creating multimedia content to support community events and outreach activitiesResponsible for event photography, video documentation, and social media visual designSupported weekly gatherings and special events by producing digital media and post-event recaps	

- **Member of Multimedia Division, President University Fashion Week** *Nov 2025 - Dec 2025*
 - Creating and managing presentation materials (PPTs) for the event, selecting and curating background music for the catwalk.
 - Edited and produced high-quality visual content, including promotional videos and behind-the-scenes footage, to be shared on social media and other platforms.
 - Assisted in setting up and managing the on-site multimedia equipment.
- **PIC of Documentation Division, MR & MS President University 2025 Event** *Jan 2025 - March 2025*
 - Fully responsible for documenting the entire series of the MR & MS President University 2025 event through photos and videos.
 - Edited and produced high-quality visual content for various purposes, such as event promotions, activity reports, and social media.
- **E-Commerce Website (UI/UX Design & Front-End Development) Group project** *Jan 2024 - May 2024*
 - Designed the user interface using Figma, focusing on user-friendly navigation and modern e-commerce aesthetics.
 - Developed front-end components using HTML, CSS, and JavaScript in Visual Studio Code.
 - Built key pages such as homepage, product catalog, cart, and checkout page as part of a simulated online store
- **ERP Implementation Project - (Epicor) Group Project** *Jan 2025 - Present*
 - Worked on ERP business process simulation using Epicor Kinetic.
 - Contributed to the Purchase Request module, handling inventory needs, procurement workflow, supplier coordination, and simulating supply chain processes such as purchase orders (PO), inventory tracking, and basic demand planning.
 - Created flowcharts and documentation to map out business processes and user interactions.

SOFT SKILLS

- **Teamwork**
Effective collaborator in group work and capable of working independently.
- **Responsible**
Able to handle task with responsibility
- **Adaptive**
Fast learner in a new environment and committed to do better time by time.

CERTIFICATES

Duolingo English Test (October, 2023); "IMPACTED: Local Project 1.0" Delegate - AIESEC in President University (January, 2024); "God Salvation 2025" Multimedia & Design Team Member - Community of Love in President University (April 25, 2025); "President University Fashion Week 2024" Multimedia & Design Member (September 16 - December 5, 2024); PIC Documentation - Mr. & Ms. President University 2025 (January - May 2025); EnC Division Committee - COMPSPIRE (2024)

TOOLS

- **Programming**
VSCode, Eclipse, Netbeans, Android Studio
- **Design**
Canva, Figma, Miro
- **Productivity / Office Tools**
Microsoft Excel, Microsoft Word, Google Sheets, Google Docs
- **Business / ERP Tools**
Epicor (Purchasing, Inventory Management, Procurement, Demand Planning)